

# Derwen Road



## Who we are

Derwen Road is a specialist supported-housing service, in Tumble, Carmarthenshire. We can support three men or women, aged 18 and over, who are deaf, deafblind or have hearing loss, and with additional complex needs such as learning or physical disabilities and mental ill-health.

Our housing-related support and domiciliary care gives you the opportunity to live independently, within a safe and relaxed environment, with staff on-site 24 hours a day.

We use a range of communication techniques, person-centred approaches and positive risk-taking in all aspects of our care planning and review process. We also seek to understand what people are trying to communicate through their behaviour and find ways to support people to express themselves constructively.

## How we can support you

We can give you a safe and comfortable place to live. Derwen Road is a fully wheelchair-accessible bungalow with three en-suite bedrooms that are fitted with specialist equipment so that you can use them safely and independently. We also have a bright and airy living room with a TV and DVD player

where you can relax and spend time with other people, and a spacious kitchen and dining area. There is also a laundry room and garden.

If you receive a Personal Independence Payment (PIP) or are eligible for the Motability Scheme, we can support you to buy your own vehicle. If you can't drive, then our staff can be insured to drive your Motability car for you so that you can get around.

We'll empower you to carry out day-to-day tasks as independently as possible, with support where and when you need it.

Our staff team work in a person-centred way and will encourage, prompt and support you in all aspects - from making healthy lifestyle choices and managing your medicines, to dealing with housing issues, budgeting, going to college or help to find and apply for a volunteer opportunity or job.

We are also registered to provide domiciliary care, so if you need support with personal care we can help you with that as well. Our friendly staff, based on-site, will talk to you every day about what you plan to do and how you would like to be supported.

We'll also communicate with you in the way you want and support you to create your own person-centred support plan. This describes

what is important to you, how you want your life to be, and what help you need to make this happen.

## What's important to us

- Providing a service that is person-centred and focuses on what the people we support want and like
- Promoting independence both in the home and community
- Working flexibly to meet the needs of the people we support
- Making sure the people we support are happy, safe and healthy
- Communicating in the way a person prefers, for example, British Sign Language (BSL) or pictures
- Working as a team and in partnership with the people we support, their families and other professional
- Continuously improving and developing what we do so that we provide the best possible service to the people we support.

## What people say about us

"I have my own room with bathroom and shared living area. I live with two other people who are both deaf. We all get on very well, they are my friends. The staff are very nice too. Since living at Derwen Road I have done lots of things. I have gone back to Swansea and other Deaf clubs and met up with old friends and made new ones. I planned a big trip to New Zealand with staff support and had to save a lot of money for that. I enjoy living in my house."

### - Person we support



"My name is Samuel Harbut. I have been living here for over ten years. I had a kidney transplant six years ago and now have a fantastic life. I am the owner of a KITT car which I am building. I am a big Knight Rider fan and collect memorabilia, I have even met my TV hero David Hasselhoff twice - in 2012 and 2017. When I saw him the second time I said "Hello- do you remember me?" David said "Hang on...I'll give you a free T shirt" and he signed it - I was gobsmacked! My lifelong dream of owning my own KITT car and meeting David Hasselhoff has finally come true!"

### - Person we support

## Where we are

Derwen Road is in Tumble, a small village near Cross Hands in South West Wales. Tumble provides a real sense of community in a rural area but it's also close to lively town centres like Llanelli, Swansea and Carmarthen with their great shopping and leisure opportunities - as well as a thriving deaf community.

## Contact us

Please contact our Referrals Co-ordinator if you want:

- more information about the service
- to make a referral
- to arrange a visit
- to have a chat about how we can support you.

  0333 240 5659

 [referrals@hearingloss.org.uk](mailto:referrals@hearingloss.org.uk)

 [actiononhearingloss.org.uk/careandsupport](http://actiononhearingloss.org.uk/careandsupport)

Address: 1 Rhydyrcerrig, Derwen Road, Tumble, Llanelli SA14 6HP