Hunniball Court



A national charity since 1911





Who we are

Hunniball Court is a specialist sheltered housing scheme in Preston, working in partnership with Places for People Housing Association. We can support men and women aged 55 and over who are deaf, deaf/blind or hard of hearing, with additional complex needs such as learning or physical disabilities and mental ill-health.

We provide housing related support to help people live independently within a safe, relaxed environment. We can also provide domiciliary care for anybody that needs additional support to manage their personal care. Our staff are on-site daily and we have an out of hours service that can be contacted in an emergency.

We use a range of appropriate communication techniques, always take a person-centred approach – and encourage positive risk-taking in all aspects of our care planning and review process.

We also seek to understand what people are trying to communicate through their behaviour – and find ways to support people to express themselves constructively.

How we can support you

We can give you a safe and comfortable place to live. Hunniball Court is a large sheltered housing complex where a proportion of the flats are allocated to people who are deaf or have a hearing loss. We currently support 12 people in self-contained flats. Each flat has a bedroom, bathroom, lounge and a kitchen, where people prepare their own meals either independently or with support. There is also a spacious and bright communal lounge that people use for social events, spending time with friends or just relaxing.

We will empower you to carry out day-today tasks as independently as possible, with support where and when you need it. Our staff team work in a person-centred way and will encourage, prompt and support you in all aspects of everyday life - from making healthy lifestyle choices and managing your medication, to dealing with housing issues, budgeting, learning new skills and getting out and about. We are also registered to provide domiciliary care so, if you need support with personal care, we can help you with that too. Our friendly staff team are based on-site and will talk to you from day-to-day about what you plan to do and how you'd like to be supported.

We will communicate with you in the way that suits you best, and support you to create your own person-centred plan. This describes what's important to you, how you want your life to be, and what help you need to make this happen.

What's important to us

- Providing a service that is person-centred and focuses on what the people we support want and like
- Promoting independence both in the home and community
- Working flexibly to meet the needs of the people we support
- Making sure the people we support are happy, safe and healthy
- Communicating in the way a person prefers, such as British Sign Language (BSL) or using pictures
- Working as a team and in partnership with the people we support, their families and other professionals.

What people say about us

"Nothing but praise, the staff are always prepared to listen and go the extra mile. There is a real focus on maintaining people's independent living skills"

- Family member of a person we support

"My client's independence has really increased. This hasn't come easily and the staff have been really focused in their efforts to facilitate this progress."

- Social Worker of a person we support

Where we are

Hunniball Court is in a quiet area of Preston, close to local shops and other amenities, and on a main bus route into the town centre which is only a short journey away. Preston itself is a thriving town with a good choice of shops, pubs, restaurants and leisure activities. The train station is one of the main hubs of the North West and provides direct services to Manchester and London.

Contact us

Please contact our Referrals Co-ordinator if you want:

- more information about the service
- to make a referral
- to arrange a visit
- to have a chat about how we can support you.
- 0333 240 5659
- referrals@hearingloss.org.uk
- w actiononhearingloss.org.uk/careandsupport

Address: Flat 23, Hunniball Court, Preston PR2 2SE









