

Wilbury Gardens



A national charity since 1911



Who we are

Willbury Gardens is a specialist care home, without nursing, in Hove, East Sussex. We can provide a 24-hour support service to eight deaf and/or deafblind men and women over the age of 18. The people we support have a range of diverse and sometimes complex needs, including learning and physical disabilities, mental ill-health, and dementia.

Our main objective is to provide a comfortable and safe environment that actively promotes individual choice and independent living. We will empower you to do things for yourself, supporting you with all aspects of daily life, from making healthy lifestyle choices and managing your medication, to cooking, budgeting, learning new skills and getting involved in the local community.

We use a range of appropriate communication techniques, always take a person-centred approach and encourage positive risk-taking in all aspects of our care planning and review process. By doing this we make sure everyone is fully involved in their own support.

How we can support you

We will give you a safe and comfortable place to live. Wilbury Gardens is a large three-storey, detached house with eight bedrooms (all with washbasins), two bathrooms and two shower rooms. Our spacious, open-plan living and dining area is a lovely place to sit and relax or watch TV, and leads on to a bright and cosy conservatory. We also have a separate front lounge, well-equipped kitchen and laundry room. Our gardens at the front and rear of the house are a great place to hold parties and barbeques in the warmer months. Wi-fi is available for everyone who lives at Wilbury Gardens to use and we will support you to access this and be safe when online. In addition we work in partnership with local providers to offer services in-house such as aromatherapy massage, reflexology and chiropody.

Our staff, who provide one-to-one support, are fully trained to meet your individual needs. They all use British Sign Language (BSL), and our 'total communication' approach means that we will develop a personalised strategy for communicating with you in the way that you choose.

We'll encourage you to voice your opinions and ideas about the running of your home and to play an active part in planning menus, shopping, cooking and cleaning. We'll also

Care and Support

Live life your way - we're here for you

support you to create a person-centred plan. This describes what's important to you, how you want your life to be and what help you need to make this happen.

What's important to us

- Providing a person-centred service that focuses on what the people we support want and like
- Communicating in the way a person prefers, for example, British Sign Language (BSL) or pictures
- Making sure the people we support are happy, safe and healthy
- Involving people in how their home is run
- Continuously improving and developing what we do, so that we provide the best possible service to the people we support
- Embracing people's differences without discriminating.

What people say about us

"It has been a huge relief to see how well my daughter has settled. She has made this major change to her life without any significant problems. Thank you very much, to you and to all your kind and expert staff at Wilbury. Perhaps it will reflect best how pleased I am by telling you all that now I can retire to bed feeling totally confident that she is in safe hands forever."

- Father of person we support

"One person told us, 'The staff are lovely. I go to the shops to buy my papers. Staff have helped me to be more independent.' Another person told us, 'I have choices. I'm happy here.' We observed people communicating openly and saw from the way that people interacted

they were happy in their environment and that staff were focused on delivering care with respect and dignity."

- From Care Quality Commission Inspection report

"Wilbury Gardens is like eating marshmallows... nice, comfy, relaxing and, once you've visited, you never want to leave."

- Family member of person we support

Where we are

Wilbury Gardens is in Hove, East Sussex, close to shops and other local amenities, and just a short walk from the seafront. We are also close to a large park that has a cafe and outdoor gym and just a five-minute walk from Hove train station. Bustling Brighton is also nearby, offering shops, restaurants, bars, theatres and any other activities that you might want!

Contact us

Please contact our Referrals Co-ordinator if you want:

- more information about the service
- to make a referral
- to arrange a visit
- to have a chat about how we can support you.

  0333 240 5659

 referrals@hearingloss.org.uk

 actiononhearingloss.org.uk/careandsupport

Address: 13 Wilbury Gardens, Hove BN3 6HQ

